

Additional Information and Booking Terms

Once you receive your tickets, please check them carefully and call us immediately if you have any queries.

Concession rate is available for Students, ES40, 12-18 year olds, and over 60s, and those with Disabilities. Please provide proof of status (see below).

Free Children's tickets

Two children under the age of 12 can come free with each adult ticket purchaser. Please remember to order a ticket for each child or baby you are bringing. Under 12s must be accompanied by a ticket purchaser who is over 18.

Additional Children's tickets

If you require more than 2 children's tickets per adult ticket purchaser in your group, please order an Additional Children's ticket for each child.

Campervans

Please purchase a campervan ticket if you are camping in a sleep in vehicle or trailer tent. There will be a specific camper area, and all other vehicles will be parked in the car park.

Proof of Status

In you have purchased a concession ticket, you may be asked to provide evidence of your status when you arrive at the festival. Please bring a photocopy or original document providing your age, student or ES40 status. Working Family Tax credit documents do not give ES40 status. If you think the age of your child may be questioned, please bring proof of age with them.

When to purchase

Additional tickets (at the prevailing ticket price), Free Children's and Additional Children's tickets, & Campervan tickets can be bought separately if you decide later on that you need these/more! Standard booking rates apply per transaction.

Ticket Delivery

Tickets purchased through the Wychwood Music Festival office will be sent out by recorded delivery. Please give a daytime address where you can sign for them. We do not send tickets to PO Boxes under any circumstances. If your tickets do not arrive, please check with your local sorting office to see if they have been sent there if they were not signed for. If you have any issues, please contact the office on 01993 772580.

Ticket Touts/ Fake Tickets/ Authorised Sellers

Please only buy from our authorised ticket agencies. If you do not, and end up with a fake/ stolen ticket we can not allow you on to the festival site! This applies to tickets purchased from touts on the roads leading to the festival.

Refunds

All tickets are non-refundable and non-replaceable. Defaced tickets can not be accepted. We can not offer refunds on the basis of inclement weather. Lost tickets will not be replaced, so please take care of them! The Festival reserves the right to refuse admission or to eject a ticket holder for behaviour likely to cause damage, injury, nuisance or annoyance or for failure to comply with the reasonable requests of the Festival.

Booking Fees

Tickets purchased through the Wychwood Music Festival office, by phone, fax and mail will be subject to a charge of £3 per transaction (not per ticket). Ticket agencies may charge a fee per ticket and for the total transaction.

What you can and can't bring:

No animals (except guide dogs) are allowed in Festival Village or campsite.
No alcohol or glass will be permitted within the Festival Village.
No open fires on campsite or in Festival Village.

The Festival reserves the right to add, withdraw or substitute artists, and to vary the advertised programme and timings without being liable to pay any compensation whatsoever.

Photographic, video or audio reproduction of artists is prohibited.

Ticket holders consent to inclusion in photographic, visual and audio promotion of the Festival.

Vehicles and their contents parked entirely at owner's risk.